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Evaluating References

References From Candidates' Papers

- Are they in order?
- Employment gaps?
- Will the reference cooperate?
- Content questions
- Interpersonal questions
- Reliability?
- Would you hire this person again?

References From The Interview

- I've been told that you...
- It seems to me...
- Would I be correct in assuming...

How to Locate Other References?

- Regional associates
- Your current staff
- Vendors
- Intermediate organizations